LASSN Befriending Evaluation 2019

Background

- **Previous Evaluation took place in 2015**
- **Basis of successful National Lottery Reaching Communities Award.**
- **Evaluation started in September 2018 and completed July 2019**

What information was used?

- **Electronic records of volunteers and clients**
- **Annual reviews**
- **In depth face-to face interviews**
  - **14 befrienders**
  - **7 befriendees**

What did we find out?

- **Clients**
- **Befrienders**
- **Referrers**
- **LASSN**

Where are befriending clients from?

Afghanistan
Albania
China
Eritrea
Iran
Libya
Mozambique
Nepal
Nigeria
Pakistan
Sri Lanka
Sudan
Syria
Uganda

	2014	2018
■ Other	1	9
■ South East Asia	4	2
■ Middle East	38	28
■ South Asia	4	19
■ Africa	53	42
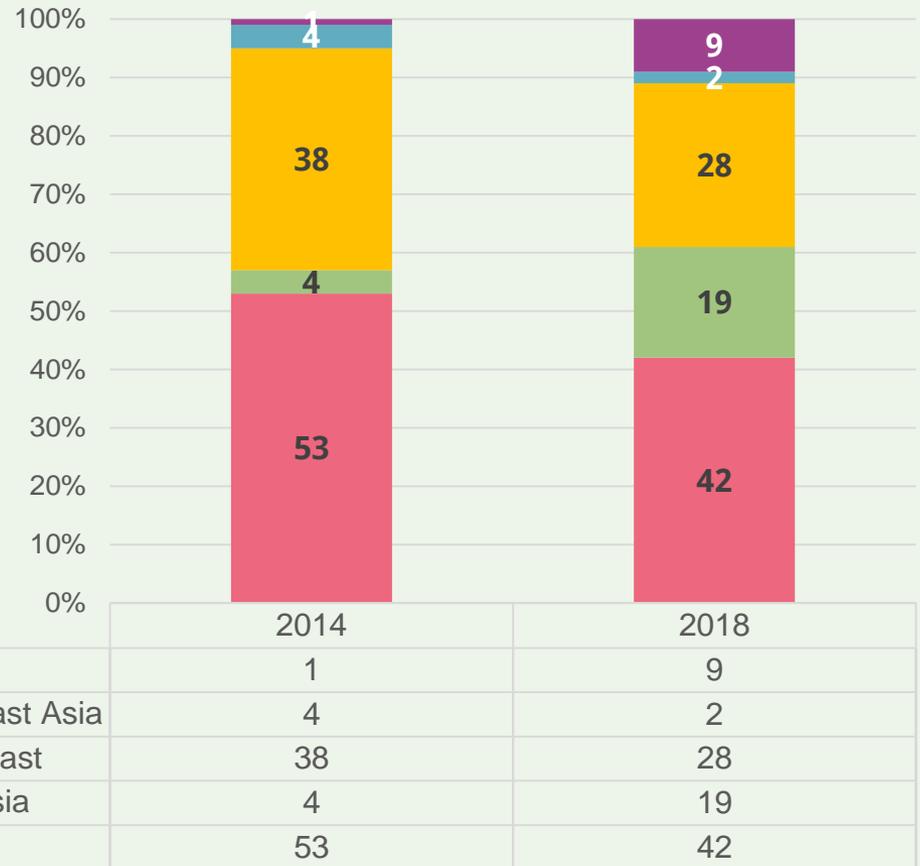
What needs to be different?

- **Clients**
- **Befrienders**
- **Referrers**
- **LASSN**

What will stay the same?

- **Clients**
- **Befrienders**
- **Referrers**
- **LASSN**

What comes next?

- **Clients**
- **Befrienders**
- **Referrers**
- **LASSN**

Why are records so important?

Befriending Activity Records Jan19 - Dec19

Legend: ■ Number of records ■ Befrienders competing records
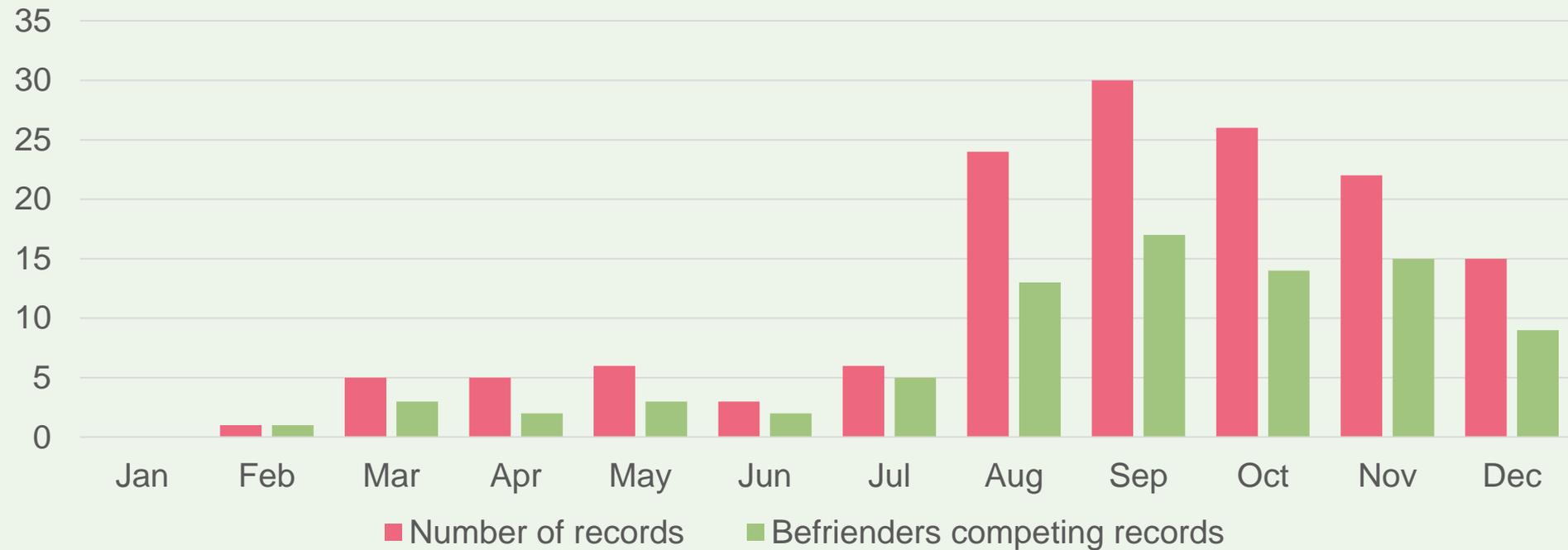
What do befrienders do?

Focus of befriending activities Jan19 - Dec19

- Leisure — 21%
- Emotional health — 19%
- Confidence building — 14%
- Building Social Networks — 12%
- Other — 11%
- English language — 9%
- Sharing culture — 8%
- Physical health — 6%